



CAREEVOLVE v4.24 UPGRADE – June 23, 2026

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SMARTER SEARCH AND FIXES

- When the zip code is entered first, the search results are automatically limited to addresses within that zip code:

Zip/Postal Code:	37228
Country:	UNITED STATES
Street 1:	530 great
City:	530 Great Circle Rd, Nashville, TN, 37228
Home Phone:	1

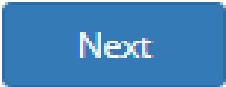
IMPROVED NAVIGATION AND WORKFLOW

- Providers and delegated users are routed to the Provider Signature Queue as their landing page only when signatures are pending. Otherwise, the landing page is the “Inbox” page.
 - Previous landing page titled “orders and results inbox”
- Under the Provider Signature Queue, there is a new “Billing” column that displays Bill Type (insurance, direct bill, etc.)

Created Date/Time	Billing
5/12/2026	[MDOS] Medicaid (Traditional State)
5/15/2026	[TRIC] Tricare, [TRIC] Tricare

BUG FIXES

- Next/Update button now appears immediately once all required fields are completed on the patient ribbon of the order.
 - The bug caused the user to select this button twice in order to advance to the Test ribbon. This has been resolved.

A blue rectangular button with the word "Next" in white text.

LOGIN AND SESSION IMPROVEMENTS

- Reduced freezing and session timeouts
- Clearer logout warnings with refresh option
- Simplified password reset with clearer instructions:
 - Previous:
 - “Need Help” > “I forgot my password” or “Other Issues” > Enter “Username” and “Email address” > “Reset Password”
 - Updated:
 - “Need Help” > “I forgot my password” or “Other Issues” > Enter “Username” and “Email address” > “Reset Password”



Forgot your password?
Enter username and email address associated with your account, and we will send an email with instructions to reset your password.

Username

Email address

ADDITIONAL ENHANCEMENTS

- “Save Draft” is now “Save Order”

Save Order

- Full names now display in the dropdown menu under “Location” when placing an order for providers and office staff:
 - Previous, account name cutoff at the end:

Order Information ⓘ

Ordering Provider: Test, Noah

Location: <Select One>

Patient Demographics ✓

The Notebook - Hendersonvil... - 469

This screenshot shows the 'Order Information' section of a web application. The 'Ordering Provider' is set to 'Test, Noah'. The 'Location' dropdown menu is open, showing a truncated list item: 'The Notebook - Hendersonvil... - 469'. A red box highlights the 'Location' dropdown, and another red box highlights the truncated text in the dropdown menu.

- Updated, full account name is displayed:

Order Information ⓘ

Ordering Provider: Calhoun, Noah

Location: <Select One>

Required <Select One>

The Notebook - Hendersonville Tennessee - 469

This screenshot shows the 'Order Information' section of a web application. The 'Ordering Provider' is set to 'Calhoun, Noah'. The 'Location' dropdown menu is open, showing the full account name: 'The Notebook - Hendersonville Tennessee - 469'. A red box highlights the 'Location' dropdown, and another red box highlights the full account name in the dropdown menu.